



# Performance Report: June

## *Measure*

## *Data*

Unemployment Insurance	
Total Benefits Paid	\$ 13,335,254
Unpaid Pending Claims	433*
Pending Appeals	67,895†

Customer Contact Center Data	
Total Calls Handled	120,334
Average Wait Time for all Calls	1.65 min

Labor Market Data	
Initial Claims	14,946
Continued Claims	57,960
Unemployment Rate	2.8 %
Labor Force	4,355,189‡
Labor Force Participation Rate	63.9 %‡

Workforce Services Data	
Customers Served in Virginia Workforce Connection	11,549
New Employment Services Customers	3,600
New Intensive Reemployment Customers	341
New Trade Impacted Workers Enrolled	11
Veterans with Significant Barriers to Employment Served	316
Work Opportunity Tax Credits Awarded	\$ 13,540,400

\* as of 6/30/2022

† as of 7/2/2022

‡ revised 8/30/2022